



# PREMIUM CUSTOM SHUTTERS INC.

Handcrafted Custom Wood Shutters & Blinds Manufacturer

## WOOD SHUTTER LIFETIME 25 YEAR WARRANTY

Your wood shutter is warranted by Premium Custom Shutters Inc. against defects in materials and manufacturer workmanship for a period of 25 years from the installation date, provided that such products were properly installed in accordance to the recommended installation procedures.

This Lifetime 25 Year Warranty must be validated by completing the Shutter Warranty registration form on line at [www.pcshutters.ca](http://www.pcshutters.ca) no later than thirty (30) days after the completed installation. This will provide the Original Owner total assurance for the entitlement to this Lifetime 25 Year Warranty. This Warranty will take effect from the date the installation of the shutters has been completed at the premises identified in the warranty registration form.

### Warranty on Shutter Frames and Panels

Premium Custom Shutters Inc. warrants its Shutters for the duration of the life of the shutters (25 Years) against defects in materials including peeling, flaking, total discoloration, workmanship and operation.

### Warranty Limitations

Premium Custom Shutters' obligations under this warranty is solely and exclusively limited to repair or replacement, as its option, of all or any part of the shutters, which Premium Custom Shutters determines to be defective under normal wear and tear on the product. This warranty is exclusive and in lieu of all other obligations, liabilities or warranties and under no circumstances Premium Custom Shutters shall be liable or responsible for incidental or consequential charges, or for any other direct or indirect damages, loss, cost, expense or fee.

### Exclusions from Warranty Coverage

This warranty does not cover any condition of damage to the shutter or window from unauthorized repairs, accidents, alterations, misuse, abuse, act of God, normal wear and tear, exposure to elements, excessive humidity, fading, discoloration over time or failure to follow the Premium Custom Shutters approved instructions with respect to measurement, installation, cleaning or maintenance. Improper, inappropriate, or unauthorized replacement parts, repairs or maintenance voids this warranty. This warranty excludes all liability for removal of the shutter and reinstallation in the same or another window, or damage to the window frame, glass or any other portion of the window.

### Procedures for Resolution of Lifetime 25 Year Warranty

In the event that the Premium Custom Shutters obligation under this warranty is required, the owner must notify us in writing within thirty (30) days after the defect has first appeared, which must contain the following:

1. Name and address of the Owner
2. Date of Installation
3. A brief description of the defect.

Upon receipt, we will determine if the defect is covered under this Limited Warranty. The Owner may, at his or her own expense, arrange for the delivery of goods to us. Premium Custom Shutters reserves the rights to further determine if the repair will be covered under this Limited 25 Year Warranty and will advise you on the resolution. Your authorization is required before Premium Custom Shutters will repair, modify, or replace a product not covered by the terms of this Lifetime 25 Year Warranty.